# **VVV**JENN-AIR

## Use and Care Manual Washer

Model JW1000





Congratulations on your choice of a Jenn-Air washer! As you use your new washer, we know you will appreciate the many features that provide excellent cleaning results, energy efficiency, convenience and dependability.

Before you begin washing with your new washer, please take a few minutes to read and become familiar with the instructions in this book. On the following pages, you will find a wealth of information regarding all aspects of your beautiful new washer. By following these instructions carefully, you will be able to achieve excellent results.

Should you have any questions about using your Jenn-Air washer, write to us. Be sure to provide the model number.

> Jenn-Air Customer Assistance c/o Maytag Customer Service P.O. Box 2370 Cleveland, TN 37320-2370

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WARNING - To reduce the risk of fire, explosion, electric shock, or personal thury when using your washer, tollow basic safety preceduons, thelucing the fellowing.

- 1. Read all instructions carefully before using the washer. Retain all instructions for future reference.
- 2. Installation Install and locate this washer according to the Installation Instructions.
  - a. This appliance must be properly grounded. Never plug the appliance electric cord into a receptacle which has not been grounded adequately and in accordance with local and national codes.
  - **b.** This appliance must be connected to a properly rated, protected, and sized power supply circuit.
  - **c.** Do not install or store this appliance where it will be exposed to temperatures below freezing or exposed to the weather.
  - **d.** This appliance must be connected to adequate plumbing and drain facilities.
  - e. This appliance should be installed by a qualified service technician.
- 3. If someone should get an electric shock from the washer, disconnect the electrical power. DO NOT OPERATE until it has been repaired by an authorized Jenn-Air Service Contractor.
- 4. To prevent injury to children:
  - a. Do not allow children to play on, in, or with the appliance. Close supervision of children is necessary when using the washer.
  - **b.** Keep all laundry aids out of the reach of children preferably in a locked cabinet. Use laundry aids only as directed by the manufacturer and observe all warnings on the container labels.
  - c. Destroy the carton and plastic bags after unpacking the washer. Cartons covered with rugs, bedspreads, or plastic sheets can create a chamber with inadequate ventilation.

- **d.** Remove the door to the washing compartment before the washer is removed from service or discarded.
- 5. WARNING To avoid the possibility of fire or explosion:
  - a. Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, other flammable or explosive substances as they give off vapors that could ignite or explode. Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the appliance until all traces of these flammable liquids or solids and their fumes have been removed. There are many highly flammable items used in homes, such as: acetone, denatured alcohol, gasoline, kerosene, oil, chemical solvents, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.
  - **b.** Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water.
  - c. HYDROGEN GAS IS EXPLOSIVE. Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. If the hot water system has not been used for such a period, before using a washing machine, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
  - **d.** Keep area around and underneath the washer free from the accumulation of combustible materials, such as lint, paper, rags, gasoline, and all other flammable vapors and liquids.

- e. WaterNING: Recard studies have shown that if respective chicomanihilated materials and boom pletely washed a carry over and buildup of the oil may combine to a chemical reaction (spontaneous combination) that could cause a load to catch fire by itself. This would be more likely to happen if the load were left in the only after tumbling stopped or if items were folded and stacked while warm.
- 6. Do not reach into the appliance if the tub or agitator is moving. The washer is equipped with a safety switch for your protection. If action does not stop when the washer lid is opened during the Spin Cycle, disconnect the electrical power to the washer. Do not operate the washer until it has been repaired by an authorized Jenn-Air Service Contractor.
- 7. Do not tamper with the controls.
- 8. Do not repair or replace any part of the appliance or attempt any servicing to prevent personal injury and damage to the washer.
- 9. Observe these precautions when using cleaning fluids, spot or stain removers, etc.:
  - **a.** Use only according to the manufacturer's directions as stated on the label or carton.
  - **b.** Use outdoors or in a well ventilated area.
  - c. Use only products labeled "NON-FLAMMABLE".
  - **d.** After using these removers, thoroughly rinse the clothes by hand before they are placed in the washer. Some of these removers for example: rust remover will damage the components and the finish of the washer.
- **10.** Do not wash fiberglass articles unless label states they are machine washable. Most fiberglass articles shed small particles of glass that will not readily rinse out of the washer. These particles may get on clothing in later loads and cause skin irritation and discomfort. Be sure to rinse the washer thoroughly before using it again.

- **11.** Improper laundering of flame retardant finishes could remove them. Therefore, follow garment manufacturer's instructions carefully.
- 12. When moving, have the washer checked and properly installed by a qualified Jenn-Air Service Contractor.

#### SAVE THESE INSTRUCTIONS

Appliances with the UL symbol on the data plate have been listed with Underwriters' Laboratories, Inc. Those with a CSA Monogram on the data plate have been certified by the CSA Testing Laboratories as complying with Canadian Standards Association requirements. Nevertheless, as with any equipment using electricity and having moving parts, there are potential hazards. To use this appliance safely, the operator should become familiar with the instructions for operation of the Appliance and always exercise care while using it.

#### Sorting

For best results, clothes should be sorted into loads that can be washed and dried together. Sort clothes into loads that can be washed with the same water temperature, wash time, agitation, spin speed, and laundry aids.

Thus, sort clothes according to:

- Color Separate whites from colors, light colors from bright or dark colors. Wash non-colorfast items separately.
- Fabrics Separate into cottons, delicate fabrics, and permanent press items. Cottons require hotter water. Delicates require shorter wash times and cooler water to prevent shrinkage. Permanent press and synthetics require special washing to reduce wrinkling.
- Lint Transfer Separate lint-givers (terry cloth, chenille and rugs) from lint takers (corduroy, synthetic knits, and permanent press) to reduce lint transfer during washing.
- Amount of Soil Separate heavily soiled items from moderately and lightly soiled items. Mixing soil types could cause heavy soils to deposit on the lightly soiled items.

#### Precare

When you sort clothes into washloads, inspect each item for:

- Rips and Tears Mend all rips and tears so they don't grow.
- Objects Left in Pockets Remove crayons, lipsticks, cigarettes, ballpoint pens, matches, tissues, and other objects that may damage clothes and/or the washer.
- Non-washable items Remove buttons, pins, buckles, or other sharp items that may not wash well and that may scratch the inside of the washer or snag other items in the load.
- Dirt, Lint, and Sand Turn down cuffs and brush off dirt and lint. Vacuum rugs to remove loose surface soil. Shake sandy clothes and towels.
- Belts, Zippers, Hooks Tie belts and apron sashes into bows so that they won't tangle during washing. Close zippers and hooks so that they won't snag other items in the load. For added safety, place in mesh laundry bag.
- Spots and Stains Remove before you wash the item. (See Stain Removal Chart on pp. 14-16.)

#### Load Size

- Size of Load The space that fabrics occupy is more important than their weight. For clean wrinkle-free washing results, fill the washer so that all items have plenty of room to move freely. Do not overcrowd the washer. This is particularly important for heavily solled items.
- Size of Items Combine both large and small articles for good washing action. Do not group all large items in one load. Several sheets combined with smaller items in one load will provide better washing action than a load of sheets only.
- How to Load Loosely load the washer to the top of the small vanes on the agitator with dry unfolded items. Do not:
  - a. over pack clothes;
  - b. load wet items (This encourages overloading.)
  - c. wrap large items around the agitator. (Load large items first and in gentle folds.)

#### Items to Add

1. Add Bleach, if needed, to the Bleach Dispenser Undiluted liquid chlorine bleach may be added to the bleach dispenser as shown.

# R

Carefully measure the amount of bleach recommended on label of the bleach bottle for the amount of water being used. Properly diluted bleach will be added automatically to the wash water.

CAUTION: Be careful whenever you use liquid chlorine bleach. Do not pour directly on fabrics: Wipe up spills with a paper towel.

- Note: Oxygen bleach may be added by following the instructions on the package. Do not put powdered bleach or detergent in the bleach dispenser.
- Note: All bleaches, whether liquid or granular, are powerful chemicals and can cause fabric damage such as tears or color loss if not used properly.

For more information on Bleach, see p. 11.

#### 2. Add Detergent

Add measured amount to the washer basket before loading the clothes. For more information on types of detergent and soap, see p. 10.

The amount of detergent or soap to use depends on how big the load is, how dirty it is, and how hard the water is. Inadequate amounts may cause poor cleaning and other problems.

#### 3. Place Clothes In Washer

Put dry, unfolded clothes loosely in the tub, up to the top of the agitator vanes for a maximum load. Do not over pack or wrap items around the agitator.



Note: Place small or delicate items in a mesh bag.

4. Add Fabric Softener (if optional fabric softener accessory is in place).

Add recommended amount to inner chamber of dispenser cup on top of agitator. Do NOT add above the fill line. If below the fill line, add water to bring liquid level up to the fill line. Fabric softener will automatically be added to the final rinse.

#### **OPTIONAL LIQUID DISPENSER**



Note: Diluted fabric softener can be added to the rinse water.



#### To set:

#### 1. Set TEMP. SELECTION (Wash & Rinse Temperature)

Four different water combinations are provided.

Wash	Rinse
Hot Wash	Cold Rinse
Warm Wash	Warm Rinse
Warm Wash	Cold Rinse
Cold Wash	Cold Rinse

These temperature selections are to be used with REGULAR WASH, FINE WASH, or PERMA PRESS WASH.

For more information on water temperature, see page 11.

#### 2. Set WATER LEVEL

Determine the selected setting based on clothes load size (see table). Be sure to select enough water to permit clothes to circulate during agitation.

Water Level	Dry Weight of Clothes		
Control Setting	(pounds)	(kilograms)	
Super	12+	5.4+	
High	6-12	2.7 - 5.4	
Medium	2-6	.9 - 2.7	
Low	2 or under	.9	

It may become necessary, due to bulky fabrics, to adjust the water level after agitation begins. To adjust for a higher water level, slide control to the **RESET** position and then back to the desired setting.

Note: When laundering permanent press garments or garments of delicate construction, washable woolens or loosely knit articles, never use less than the **HIGH WATER LEVEL** setting. This will minimize shrinkage, wrinkling and pulling of seams.

#### 3. Select Cycle and Time

To set Cycle and Time, push the **TIMER DIAL** in (off position) and turn it to the right (clockwise) until the red indicator is at the recommended starting point in the wash segment in either the **REGULAR WASH**, **FINE WASH**, or **PERMA PRESS WASH** cycle. See Cycle Descriptions on p. 7.

#### 4. Pull TIMER DIAL Out To Start Washer

You may stop the washer at any time by simply pushing the **TIMER DIAL** in. Therefore it is possible to obtain a non-agitated soak for as long as you wish, or to shorten, skip or repeat any part of a cycle. The **TIMER DIAL** must be pushed in (off position) when you change the setting.

- Note: Do not attempt to turn the TIMER DIAL counterclockwise since damage to the timer will result.
- 5. Stops automatically when wash cycle is completed.
- Turn off faucets when not using washer. This is to protect the water fill hose against excessive pressure.

#### **REGULAR WASH**

**REGULAR WASH** provides **REGULAR** agitation and **FAST** spin speeds for regular wash cycles to wash cottons and heavily soiled fabrics.

#### **FINE WASH**

FINE WASH provides GENTLE agitation speed and SLOW spin speed for delicates and double knit fabrics.

#### PERMA PRESS

**PERMA PRESS** provides **REGULAR** agitation speed with **SLOW** spin speed for permanent press fabrics.

CYCLE & Wash Load TIMER DIAL		AUTOMATIC SPEEDS		TEMPERATURE SELECTION	
	TIMER DIAL	AGITATION Speed*	SPIN Speed	Wash	Rinse
Cotton and Linen, White, Colorfast	REGULAR WASH	REGULAR	FAST	НОТ	COLD
Cotton and Linen, Non-Colorfast	REGULAR WASH	REGULAR	FAST	WARM	COLD
Cold Water Wash	REGULAR WASH	REGULAR	FAST	COLD	COLD
Permanent Press White and Colorfast	PERMA PRESS	REGULAR	SLOW	нот	COLD
Permanent Press Non-Colorfast	PERMA PRESS	REGULAR	SLOW	WARM	COLD
Double Knits and Delicates	FINE WASH	GENTLE	SLOW	WARM	COLD

#### Washing Guide

#### Lint Filtering System (Automatic)

#### The Lint Filtering system does not require cleaning.

Wash and rinse water is filtered and re-filtered continuously to trap lint shed by most fabrics during agitation cycle before it can be redeposited on the wash load. The engineered hole design on the wash basket in conjunction with water flow produced by the agitator traps lint away from the clothes between the inner wash basket and outer tub. Lint is automatically flushed from the washer during spin cycle.

#### Out of Balance Loads

Your washer is designed to handle out of balance loads without shutting down or interrupting the washing cycle. The cycle will always be completed, but clothes in this cycle may contain excessive moisture. Redistribute the clothes in the washer and reset the Cycle Control for the final spin period.

## Safety Spin

If for any reason you open the washer lid when the washer is in a **SPIN** period, the operation will immediately stop. IF YOUR WASHER DOES NOT STOP, CALL YOUR JENN-AIR SERVICE CONTRACTOR IMMEDIATELY.



When the lid is closed, the operation will automatically be resumed.

## **Overload Protector**

A built-in protector automatically shuts off the washer motor in case of an overload. This can occur if:

- Too heavy a load is being washed.
- Too many appliances are plugged into the line operating your washer.
- A low voltage condition exists on the line.
- Lid is opened and closed repeatedly.

The overload protector permits the washer to start again when the motor has cooled to a safe operating temperature.

If the motor stops repeatedly, call your Jenn-Air Service Contractor.

- 1. Use warm or cold water to wash lightly soiled items; use hot water for loads that contain white items and loads that contain heavily soiled items.
- Select a wash time and cycle according to the degree of soil. Shorter wash times can be used for lightly soiled items.
- Save clothes of similar color and similar degree of soil until you have a full load. An automatic washer goes through the same cycle for a full load or single pair of jeans. The more you plan your wash for full loads, the more electricity and water you save.
- 4. Use a cold water rinse. In most instances a cold water rinse is just as effective as a warm one.

- If proper sorting produces small loads, adjust the water level to the size of the load. (Use enough water so clothes move freely.)
- 6. Do not over load the washer. Overloading reduces the cleaning action of a washer and results in more abrasion, lint and wrinkles. In fact, too large a load can waste energy and can require you to wash the load again.
- 7. Use the **FAST** Spin for highly absorbent items such as towels, blankets, etc. This method removes more water and helps reduce drying time.
- 8. Use your washer during non peak times as recommended by your local utility company. This does not save you energy but helps to free electrical power during peak periods.



- 1. After washing leave the lid open until the interior is dry.
- 2. Check hoses to be sure there are no kinks or knots.
- 3. Your washer should not be installed or stored where temperature will go below freezing, as damage to the washer could result.
- 4. Occasionally wipe exterior with a clean damp sponge or cloth. Polish with a soft dry cloth. Do not use abrasive cleansers.
- Lifetime lubrication is done at the factory, so your washer never needs to be oiled or greased.
- 6. Do not lay heavy or sharp objects on top of your washer.
- 7. The top of the washer should not be used for removing stains from garments. Some stain removers, such as rust remover, will mar the finish.

- 8. Remove pins, buckles or other sharp objects from clothes to prevent scratching the interior parts.
- 9. Clothes should not be stored in washer.
- 10. Bleach, detergent, solvents, etc. spilled on the top of your washer that are allowed to remain will remove the glossy finish. Remove all spills with a damp, soft cloth. Care should also be exercised when using a prespotting agent since it may damage printing or control panel finishes.
- **11.** If you close your home for the winter, have a serviceman drain the washer. Unplug cord from the electric outlet and disconnect hoses from faucets.

#### Detergents

Detergents come in many types and forms. Regardless of the type it is important to read the manufacturer's instructions and use the correct amount. The proper amount to use depends on several factors:

- a. size of load;
- b. degree of soil;
- c. hardness of the water; and
- d. amount of water.

Most manufacturer's instructions are for washing an average load with average soil in 16 gallons of water with average hardness (5 grains per gallon). Therefore, more detergent will be needed if any of the following exists:

- a. load size is extra large,
- b. clothes are heavily soiled,
- c. water hardness is above average, or
- d. amount of water selected was more than HIGH.

Using too little detergent results in a poor wash, while using too much causes oversudsing.

#### Non-phosphate

As phosphate content is controlled by law in some areas, most detergents are non-phosphate. Some granular non-phosphate detergents may be difficult to dissolve in cold water. They may also react with the hardness minerals in the water to deposit a white "lint like" residue on clothes as well as washer parts.

For best results with non-phosphate detergents follow these suggestions:

- 1. Wash garments in the hottest water safe for the fabric.
- 2. Pretreat stains and heavily soiled items before placing them in the washer.
- 3. Follow the detergent package instructions for the amount to use.
- 4. Add the detergent to the washer first, then add the load of clothes to be washed. Close the lid and fill the washer with water.
- 5. In some instances, soft or softened water may help.

#### Liquid or Powder Detergent

Powdered detergents generally provide good results for most laundry loads. Liquid detergents are particularly useful for cold water washing, for washing lightly soiled loads and for pretreating spots or greasy soils.

#### High suds or low suds?

Mounds of suds are not necessary for clean clothes. Too many suds can hamper wash action. The presence of suds does not indicate the correct amount of detergent being used. In very soft water a low sudsing detergent may be necessary in order to use enough detergent to clean clothes.

#### Soaps

Soap should not be used unless your water is very soft (0 - 3 grains of hardness per gallon). In hard water (above 3 gpg) soap combines with water hardness minerals to form a scum of film. This deposit is very hard to rinse out and can build up on clothes causing them to become gray, dingy and greasy feeling.

#### Fabric Softeners

Fabric softeners are designed to reduce static electricity, make fabrics softer and fluffier, and minimize wrinkling. The three types are: rinse-added, dryer-added, and detergents with fabric softeners.

#### **Rinse - Added Fabric Softener**

These softeners should only be used in the final rinse cycle. They should not be used with soap, detergent, bleach, water conditioners or other laundry products in the rinse water. If used together, they will react and cause a white sticky residue to appear on clothes. This is sometimes mistaken for lint.

It is important that you dilute fabric softeners with water before you pour them into the rinse water. This will help eliminate the possibility of staining any fabrics.

#### **Dryer - Added**

This type of fabric softener is added to the dryer along with the load of clothes. It may be in the form of a softener impregnated tear-off sheet or a slow dispensing packet.

Note: Avoid overuse of fabric softeners. Too much fabric softener can make clothes, such as diapers and towels, non-absorbent. If this occurs, decrease the amount of fabric softener used or occasionally omit using it. If fabric softener comes in contact with fabrics, it may cause a stain. To remove, wet fabric and rub the stained area with a bar of soap and wash items again.

#### Detergent with Fabric Softener

Some detergents contain fabric softener in their formulation. Read and follow manufacturer's instructions for use.



Presoak products help to break down certain types of soils and stains into simple forms which can be removed more easily by the other detergent ingredients and the washing action. Washing products containing enzymes are effective on protein-type stains such as blood, baby formula, milk, meat juice, diaper soil, grass, etc. Enzyme presoak products are most effective when they have time in which to work. Clothes should soak for at least 30 minutes and it is helpful sometimes to soak clothes for several hours.



Prewash spray products are helpful in removing collar soil, and other stains. Follow package directions. Use caution when using prewash sprays because they can remove markings from dials and buttons on appliances, paint from walls and cabinets, or soften fingernail polish.

#### Disinfectants

Occasionally, you may want to sanitize your washer and laundry. Sanitizing is desirable during periods of family illness to help prevent the spread of infections from one family member to another.

#### To Sanitize Your Washer

Fill washer with hot water, pour 1-1/4 c. of liquid chlorine bleach into the bleach dispenser or directly into the washer. Turn **TIMER DIAL** to 12 minutes; close lid or door, and start washer. Let washer complete the cycle.

#### Sanitize Your Laundry

Select a disinfectant that suits the load of laundry (fiber and color), and carefully read the directions on the package. Follow the manufacturer's directions for amount to use, and note any precautions. Carefully measure the recommended amount of disinfectant, and add it directly to the tub at the proper time in the cycle. Do not put any disinfectant other than liquid chlorine bleach into the dispenser as it could damage the dispenser.

## Bleach

Bleach helps to whiten clothes, remove certain stains and soil, disinfect and deodorize. Bleach should be used in the wash cycle. The two basic types of bleach are: Chlorine-Liquid and Oxygen-Type-Dry.

#### **Chlorine-Liquid**

Chlorine bleach can be used when washing most fabrics. Do not use chlorine-bleach with acetate, rayon, silk, wool, Spandex, or noncolorfast fabrics. When in doubt, check garment manufacturer's care label.

Always follow the bleach manufacturer's directions for the amount to use. Usually it is best to add bleach to the dispenser before loading the washer in order to prevent any undiluted bleach from accidentally spilling onto items in the wash load.

Fabric damage related to misuse of chlorine bleach may not appear until several launderings later. If undiluted bleach comes into direct contact with fabrics, it will show up as rips, tears, holes, overall yellowing or color loss.

WARNING Do NOT use bleach with ammonia

#### Oxygen-Type-Dry

Oxygen type bleaches are mild, contain no chlorine, and are considered safe for most washable colorfast fabrics. They may be added directly to the wash water along with the detergent. Follow directions on the package for the correct amount to use. Oxygen bleaches are more effective in hot water. They are not designed for heavy stain removal.

#### Water Hardness

Many complaints about unsatisfactory washing results can be traced directly to hard water. Water hardness is measured in grains per gallon.

Hardness	Grains Per Gal.	
Soft	0 - 3 grains	
Medium	4 - 6 grains	
Hard	7 -10 grains	
Very Hard	over 11 grains	

The local water company or County Extension office can supply information about water hardness in your area.

Ideally, soft water should be used both for washing and rinsing. If your water is hard, it can be softened in several ways:

- 1. Increasing the amount of detergent is an effective way to tie up the water hardness minerals.
- 2. Add a non-precipitating water conditioner to the wash and rinse water.
- **3.** Consider installing in your home a mechanical water softener which will soften the water as it flows through the faucet.

#### Water Temperature

The correct water temperature insures good washing results. Select the water temperature according to the fabrics being washed and the degree of soil present.

#### HOT

**HOT** water is effective for washing most white items or for washing heavily soiled colorfast items. It is also helpful in removing body soil, perspiration and greasy soils. If your water heater is located a great distance from the washer, it may be necessary for you to set the thermostat on the water heater to its hottest setting because water cools as it travels from the water heater to the washer.

#### WARM

**WARM** water is recommended for washing normal to lightly soiled regular, permanent press, knit and some delicate items. It reduces the amount of fading and the amount of wrinkles.

#### COLD

**COLD** water minimizes shrinkage and gives best color retention. Using cold water can provide less effective cleaning, so be sure to use a detergent especially formulated for cold water. Since the temperature of cold water varies with the seasons, some items may not look as clean as in warmer water. Follow these steps for best results when using cold water:

- Increase amount of detergent to about 1-1/2 times amount normally used.
- Dissolve detergent in warm water before adding to the washer.
- Pretreat spots and stains.
- Increase the length of washing time to maximum provided.

Item	Description of Care
BEDSPREADS (Chenille, Fiberglass, Beta R, Quilted)	Choose <b>HOT</b> or <b>WARM</b> water temperature according to colorfastness and amount of soil. Set water level at <b>SUPER</b> . Wash separately for 10 minutes at <b>REGULAR</b> speed. Use <b>COLD</b> rinse. Most fiberglass materials should not be laundered in your washer. Check label to be sure spread is machine washable. If it is, wash separately at <b>SUPER</b> water level. Check label for correct water temperature. If none available, use <b>WARM WASH/COLD RINSE</b> . Agitate for 4 minutes at <b>GENTLE</b> speed.
BLANKETŠ	
Man-made fabrics: Acrylic, nylon, etc.	Some napped blankets made from man-made fibers tend to pill. Check label to see that blanket has an anti-pilling finish. Be sure to follow any directions that come with the blankets. Avoid excess agitation. This method may be used for electric blankets and sheets (if labeled machine washable). Wash separately using <b>WARM</b> or <b>COLD</b> wash and rinse. If heavily soiled, soak, otherwise wash 4 minutes using <b>GENTLE</b> wash with <b>NORMAL</b> spin speeds.
Woolen (Washable)	Measure blanket and pretreat heavily soiled areas. Set <b>TIMER DIAL</b> for maximum wash time. Use <b>SUPER</b> water level, <b>WARM</b> wash, <b>GENTLE</b> agitation and <b>FAST</b> spin. Add detergent. Start washer and agitate for one minute to dissolve detergent. Stop washer. Add blanket and immerse completely in water. Close lid and soak (without agitation) 10 to 15 minutes, depending on amount of soil. Agitate 1-2 minutes. Advance <b>TIMER DIAL</b> to end of wash cycle to remove water from basket. Allow washer to fill with <b>WARM</b> rinse water. Stop washer and soak for 5 minutes without agitation. Advance <b>TIMER DIAL</b> to <b>SPIN</b> . Spin one minute. Repeat rinse agitation 1-2 minutes and allow washer to complete <b>SPIN</b> cycle.
	Lay blanket on flat surface, and if necessary, block by gently stretching to original measurement. Woolen blankets tend to shrink more the first time they are washed because of the characteristics of wool fibers. Look for shrinkage controls on label.
CURTAINS/DRAPERIES	Check label directions before washing. Be sure fabric is washable, shrink resistant and colorfast. DO NOT wash lined draperies or fiberglass curtains. Wash curtains frequently as heat, light and sun weaken fibers. Even though sunspots may not be visible, they could cause holes to appear after laundering.
	Remove hooks, pins and trimmings. Shake to remove lint and dust. If heavily soiled, soak or prewash in warm water. Place loosely woven or delicate fabrics in a mesh laundry bag. Wash in small loads using ample water because crowding will cause wrinkles. Wash no more than 2 or 3 pairs of curtains; 1 long pair or 2 short pairs of draperies.
	Use <b>HOT</b> wash for colorfast cottons and <b>WARM</b> wash for rayon, non-colorfast cotton, polyester, nylon or permanent press fabrics. Use <b>COLD</b> rinse. Soak 5 to 10 minutes followed by 2-6 minutes of <b>GENTLE</b> agitation. Use <b>SLOW</b> spin.
DIAPERS	Rinse in <b>COLD</b> water immediately after use. Soak in covered pail of clean warm water with detergent. Before washing, spin excess water from diapers. Launder in <b>HOT</b> water, detergent and bleach. Agitate for 12-14 minutes. Wash up to 5 dozen diapers. Use <b>REGULAR</b> speed.
ELASTIC GARMENTS	Elastic garments pick up body oils readily. Because these oils are damaging, elastics should be washed frequently to prolong the life of the garment.
	Pretreat any soiled spots. To avoid snagging, close zippers, fasten hooks and garters. Depending on amount of soil, use either a <b>HOT</b> or <b>WARM</b> wash set for <b>GENTLE</b> speed and wash 4-6 minutes.
FIBERGLASS	Read manufacturer's instructions.
	Only Fiberglass Beta R fabrics may be laundered as indicated. Never use bleach. Do not wash fiberglass fabrics in your washer because the fibers can break and remain in the washer. These glass particles could become imbedded in the fabrics washed in the next load and cause skin irritation. Wash a full load of items using <b>WARM</b> wash and <b>COLD</b> rinse. Agitate 2-3 minutes at <b>GENTLE</b> speed.

#### Care of Special Items (Cont.)

Item	Description of Care
FLAME RETARDANT FINISHES	To help reduce the possible loss of the flame retardant finish through continuous washing, clean according to the instructions furnished by the manufacturer of the item.
LINGERIE, DELICATE BLOUSES	Use <b>HOT</b> water for white cotton, permanent press or blends. Use <b>WARM</b> water for silks, rayons, acetates and colors. If desired, place very delicately constructed garments in a mesh bag. Wash 4 to 10 minutes. Follow with <b>COLD</b> rinse. <b>REGULAR</b> speed for sturdy items and <b>GENTLE</b> speed for delicate items. Check hang tag.
<b>PLASTICS</b> (Shower Curtains, Tablecloths, Baby Panties, Rubber Boots)	Check curtains to be sure they are not ripped or torn. Wash shower curtains without detergent, using packaged non-precipitating water conditioner to avoid water spots when dry. Soak, then agitate no more than 2 minutes. (Usually shower curtains are covered with sudsy splashes, thus adding detergent to wash is not necessary.) When washing, use <b>WARM WASH/WARM RINSE</b> and <b>GENTLE</b> speed. Line dry.
	WARNING - FIRE HAZARD Drying Plastics or Foam Rubber with heat may damage the items or be a FIRE HAZARD.
PILLOWS	Do not wash pillows filled with kapok, fiberglass or cotton. Check labels on fiber-filled pillows to make sure they are machine washable. Check to see that all seams and fabrics are strong and will not break. If in doubt, place in zippered case or in pillow case and baste shut. Keep outer covering on foam pillows or place in zippered case. Wash pillows two at a time to balance load. Place pillows in the washer on opposite sides of the agitator. Use <b>SUPER</b> fill. After washer fills, press pillows into water to remove air. Wash with <b>WARM</b> water and detergent.Stop washer after 2 minutes, turn pillows over. Wash for a total of 4 to 8 minutes. Rinse. Use <b>REGULAR WASH</b> or <b>FINE WASH</b> and <b>REGULAR</b> spin.
RUGS (Scatter)	Check label to make sure rug is washable and colorfast. Vacuum or shake to remove loose surface soil. Soak or prewash rug if it is badly soiled. Use ample water as rugs are very absorbent. Example of a load: One 4' X 6' or three 2' or 3'. Wash more than one small rug at a time. If you wash only one small rug, add bath towels to balance the load. A large rug should be distributed evenly around the agitator to balance the load. Be sure the rug can move freely during agitation. Use <b>HOT</b> water for white, cotton rugs. Use <b>WARM</b> water for colors and rubber or Latex-backed rugs. Wash 8 to 12 minutes at <b>REGULAR</b> speed.
SLIPCOVERS	Be sure fabric is washable, shrink-resistant and colorfast. Shake or vacuum to remove lint and dust. Close fasteners. Pretreat any heavily soiled spots. Wash in small loads using ample water, as these items are often bulky and absorb a large amount. Soak or prewash if heavily soiled. Use <b>WARM</b> wash with a <b>COLD</b> rinse. Soak 5 to 10 minutes, then wash 6-8 minutes. Use <b>REGULAR</b> speed unless slipcovers are weakened by age, then use <b>GENTLE</b> speed.
SWEATERS (Man-Made)	Follow manufacturer's instructions. Treat as a delicate item.
	Follow procedures used for woolen blankets. Check label to be sure it is machine washable. Handmade knits should NOT be dryer dried.
WATER REPELLENT FINISHES	Water repellent finishes are applied to such fabrics or finished items as sport jackets, all-weather coats and sleeping bags to provide protection from rain or dampness. These finishes also may resist stains. To maintain water repellent properties, it is important to rinse items very thoroughly during laundering. Using a fabric softener, then pressing the garment thoroughly helps maintain the water repellent properties.

#### Tips

- Treat stains promptly.
- Identify the stain, if possible.
- Avoid using hot water on unidentified stains, as it might set the stain.
- Never iron a stain as this will set it. Before you use any stain remover, be sure it will not harm the fabric, finish, or color. The water temperature, type of stain remover, or bleach, and even the methods, may vary depending upon the fabric or color.
- Always test stain remover on an inconspicuous area (a seam allowance, hem, or facing) to be sure it will not harm the fabric.
- Place stained area face down on paper towels and apply stain remover to underside of stain. This will force the stain off the surface and not through the fabric. Replace towels frequently to prevent stain transfer.
- Some stains are difficult to remove. It may be necessary to repeat a procedure several times before a stain is removed.

#### CAUTION

- To avoid personal injury, observe all precautions given on the product labels of stain removers that are flammable, give off poisonous vapors, or that are poisonous if swallowed.
- NEVER USE AMMONIA WITH CHLORINE BLEACH.
- Thoroughly hand wash all items which contain a volatile solution with a detergent in a basin, to remove all traces of the solution before you machine wash them. Only after you thoroughly hand wash and machine wash should you put these items in the dryer.

#### **Unknown Stains**

For unknown stains, follow these steps in sequence until the stain is removed.

- 1. Soak the stain in cold water for at least 20 minutes.
- 2. Work a liquid laundry detergent into the stain area and allow to stand for 30 minutes, then rinse.
- 3. Launder in hottest water safe for fabric using ample amount of laundry detergent. Use a chlorine bleach on white or colorfast cottons. Nylons, acrylics, polyesters, rayons or other fabrics use an oxygen bleach and warm water. Set washer for 10 minutes and allow the washer to go through a complete cycle. Soak silk or wool articles in warm water and agitate very briefly, if at all.
- 4. Soak overnight using a laundry presoak product, following manufacturer's directions.
- 5. Sponge the stained area thoroughly with dry cleaning fluid. Repeat, if necessary. Rinse thoroughly by hand and launder.

#### Pretreat

Use prewash sprays with caution as they can remove markings from dials and buttons on washers and dryers, paint from walls and cabinets, and soften fingernail polish. When you are wearing fingernail polish, be sure it doesn't rub off on the items you are pretreating.



Excessively soiled articles, such as men's work clothes, diapers, or children's play clothes, need to be prewashed in warm water and detergent to help loosen soil. Follow with a **REGULAR WASH** to which detergent has been added.

Soaking helps loosen soil. Soak in warm or cold water with an enzyme presoak or laundry detergent. Let laundry product dissolve thoroughly before adding clothes.

To prevent transfer of dye, soak white fabrics separately from colored ones. Soaking items for at least 30 minutes is recommended but sometimes it is necessary to soak fabrics for several hours (particularly those stains that have been in the fabric a long time).

#### Stain Removal Chart

This chart applies only to washable items. It does not apply to items which should be drycleaned. Always treat stains as soon as possible before laundering. Air dry articles to be certain stain has been removed; machine drying could make the stain more difficult to remove. You can use prewash spray products or you can rub detergent into the dampened stain.

Stain	Removal Procedure
Alcoholic Beverages/Wine	Sponge promptly with cold water or soak in cold water 30 minutes with detergent. Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric.
Blood	Rinse or soak in cold water with detergent for 30 minutes. Pretreat remaining stain. Launder in the hottest water safe for the fabric. Use appropriate bleach. If stain still persists, soak in warm water with a presoak product.
Candle Wax	Scrape off excess with a dull knife. Place stain between several layers of clean white paper towels, and press with a warm iron. Sponge with cleaning fluid. Rinse. If stain remains, launder in the hottest water safe for the fabric and using appropriate bleach.
Carbon Paper	Rub detergent into dampened stain. Rinse thoroughly. If stain persists, put a few drops of ammonia on the stain and repeat treatment with detergent. Rinse thoroughly. If necessary, repeat. If colorfastness is in question, use hydrogen peroxide instead of ammonia.
Catsup	Scrape off excess with dull knife. Soak in cold water for 30 minutes with detergent. Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric.
Chewing Gum	Rub with ice to harden. Scrape off excess with a dull knife. Sponge with cleaning fluid. Rinse by hand and launder using the hottest water safe for the fabric.
Chocolate, Cocoa, Coffee or Tea	Rinse or soak in cold water with detergent. Pretreat remaining stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If stain remains, sponge with a safe cleaning fluid. Rinse by hand. Launder again.
Cosmetics	Pretreat the stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
Crayon	Rub detergent or soap into dampened stain until a thick suds is formed. Work in until outline of stain is removed. Launder in hot water using chlorine bleach, if safe for fabric. Repeat process, if necessary. For stains throughout a load of clothes, wash items in hot water using laundry soap (not detergent) and one cup of baking soda. If color stain remains, launder with a detergent and chlorine bleach. Use warm water and oxygen-type bleach instead of chlorine bleach if colorfastness is in question.
Deodorants and Anti-Perspirants	Pretreat the stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
	Anti-perspirants that contain acidic substances, such as aluminum chloride, may cause fabric damage and change the color of some dyes. Color might be restored by sponging with ammonia. Rinse thoroughly. If colorfastness is in question, launder in warm water. If ammonia treatment is required to treat wool, mohair or silk, dilute with equal amount of water. Rinse thoroughly.
	CAUTION - DO NOT USE CHLORINE BLEACH AND AMMONIA 417 THE SAME TIME.
Egg, Meat Juice and Gravy	If dried, scrape off as much as possible with a dull knife. Soak in cold water with detergent. Pretreat the stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
Fruit, Fruit Juice	Soak in cold water with detergent. Pretreat the stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.
Glue	Soak in warm water with detergent. Launder in hot water if fabric is colorfast.
Grass	Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If stain remains, sponge with denatured alcohol. Rinse thoroughly. If colorfastness is questionable or fabric is acetate, dilute alcohol with two parts water.
Grease, Oil and Salad Dressing	Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If stain remains, sponge with cleaning fluid. Rinse thoroughly by hand. Launder again.

#### Stain Removal Chart (Cont.)

Stain	Removal Procedure	
Ink (Ballpoint)	Spray stain with hair spray until saturated or sponge stain with rubbing alcohol or spray with pretreat product. Rinse thoroughly. Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.	
Ink (Felt Tip)	Spray stain with liquid household cleaner until saturated. Rub cleaner into stain. Rinse. Repeat as many times as necessary to remove stain. Launder.	
Mildew	Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If stain remains, sponge with hydrogen peroxide. Rinse thoroughly and launder again.	
Milk, Cream, Ice Cream	Soak in cold water with detergent. Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach. If greasy stain remains, sponge with cleaning fluid. Rinse by hand. Launder again.	
Mud	Let stain dry, then brush well. Sponge with cold water. Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.	
Mustard	Pretreat stain. Launder using the hottest water safe for the fabric. Use appropriate bleach.	
Nail Polish	Place stain face down on paper towels. Sponge with nail polish remover or amyl acetate. Use an acetate only on acetate. (Test nail polish remover on seam of garment first.) Launder after rinsin thoroughly by hand. If color remains, bleach, if safe for fabric.	
Perfume	Sponge promptly with cold water or soak in cold water 30 minutes with detergent. Pretreat remain stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric.	
Perspiration	Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric. If fabric has been discolored, restore by applying ammonia to fresh stains or vinegar to old stains. Rinse. Launder.	
	CAUTION - DO NOT USE CHLORINE BLEACH AND AMMONIA AT THE SAME TIME.	
Rust	Apply rust remover according to manufacturer's directions. Launder. Do not use chlorine bleach on rust stains. Do not use rust remover in washer or on washer top.	
Shoe Polish	Scrape off as much as possible with a dull knife. Pretreat remaining stain. Launder with an appropriat bleach. Use the hottest water safe for the fabric. If stain persists, sponge with one part denature alcohol and two parts water. Rinse thoroughly by hand. Launder.	
Tar	Treat immediately before stain is dry. Pour cleaning fluid through fabric. Repeat. Stain may be impossible to remove. Rinse thoroughly by hand. Launder.	
Urine	Soak in cold water with detergent. Pretreat remaining stain. Launder with an appropriate bleach. Use the hottest water safe for the fabric.	

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Problem	Remedy	Prevention
Lint on Clothes		
Are clothes sorted properly? Are you using enough detergent, overloading washer, leav- ing tissue paper in pockets, or overdrying?	Brush lint from clothes or use a lint remover roller.	Separate lint-giver (terry towels, sweat-shirts, chenille) from lint-receivers (corduroy, per- manent press, knits). Use <b>GENTLE</b> agitation. Man-made fabrics, blends and permanent press readily attract lint from cottons due to static electricity. Use a fabric softener in the dryer to lessen static electricity. Increase detergent. Empty pockets.
Greasy or Oily Stains		
Food or cooking oil stains on synthetic fabrics are sometimes called "invisible stains" be- cause you may not notice them when you put clothes in the washer. If oily soils are not completely removed in the wash, the oily spots may pick up dirt from wash water. The spots will then be visible. They are not caused by the washer.	Rub in undiluted detergent, let stand 30 min- utes and rewash, using hottest water safe for fabric.	Wash synthetic garments as soon after wear- ing as practical, using more detergent than normal and hottest water safe for fabric.
Are you using enough detergent?	Increase detergent usage.	
Rust Stains (Brown or Yellow Stains)		
Do you have iron pipes? Is there sediment in the hot water tank?		Flush hot water tank.
Is there Iron or Manganese in the water supply reacting with soap, detergent, or chlorine bleach? Iron in the water may be in a dis- solved form and not visible to the eye without a chemical test.	Commercial rust removers. To remove, use a commercial rust remover, follow label directions as rust remover could damage the finish of your washer. Rinse clothes thoroughly by hand before placing in the washer. After rinsing, clothes should be washed.	If porcelain sinks and tubs have rust colored deposits, iron probably is present in the water supply. To correct, check with a water treat- ment company. Do not use chlorine bleach in water that contains iron. Consider replacing the rusted out water tank or use an iron filter if problem is severe.
Soil Spots or Streaks on Freshly Laundered Clothes		
Are you using enough detergent?	Increase detergent usage.	
Are you washing heavily soiled and lightly soiled clothes in the same load?		Sort dirty clothes by amount of soil. If only a few clothes are very dirty, prewash them first.
Is the washer basket dirty from washing heavily soiled clothes, rugs?	Wipe out basket and rewash dirty clothes.	Shake out sandy clothes, vacuum rugs. Prewash heavily soiled clothes, such as men's work and children's play clothes. Wipe out washer basket with damp sponge or cloth.

#### Prevention Remedy Problem **Graved Clothes** Wash white cottons, linens and man-made Wash in hottest water safe for fabric and use is water hot enough? Are clothes sorted fabrics in hot water. Hot water is necessary to adequate amount of detergent. Repeat proproperly? remove perspiration and greasy or oily stains. cedure several times, if necessary. Sort laundry by fabric, color and amount of soil. Use adequate detergent. Start with amount Are you using enough detergent? recommended on detergent package. Use more for large loads or very dirty loads, or when you wash in hard water. Place unfolded laundry loosely in washer, do Is washer overloaded and/or not enough not fill above top of small vanes on agitator. water for load? Set water level according to load size. Usually a 30 minute soak is sufficient. How-Have you read section on soaking? Improper ever, when heavily soiled garments are soaked soaking with insufficient detergent could be a for extended periods, you may need to use cause. twice the recommended amount of detergent. Use a phosphate detergent, if possible. In Is soap being used in hard water or is an addition, use water conditioner, pretreat stains, inferior poor quality detergent being used? use hottest water possible, use bleach where possible, use presoaks, or install a water softener. **Dingy White Permanent Press, Nylons** or Blends Increase detergent usage. Nylon whitener Wash whites by themselves. Use adequate Is enough detergent being used? Are clothes may help. Bleach according to garment detergent. sorted by color? Permanent press, blends, manufacturer's instructions. etc., washed with pastel colors pick up even traces of loose dye. Remove grease spots while fresh. Wash Try using a spot lifter. Or sponge grease spot Are heavily soiled or greasy items washed clothes in hot water, using plenty of detergent. with safe drycleaning fluid; then, before it with other clothes? Is water temperature too Do not wash permanent press items with dries, saturate area with liquid detergent. low? other greasy items since they readily absorb Wash. For old or heavy grease spots, clean article in coin operated dry cleaner. greasy soils.

#### Problem Solving Guide (Cont.)

#### Problem Solving Guide (Cont.)

Problem	Remedy	Prevention
Polka Dots: A pattern of spots that match wash tub perforations.	· · · · · · · · · · · · · · · · · · ·	
Is water temperature too low?	Wash in the hottest water safe for fabric and use adequate amount of detergent.	Use correct water temperature. For adequate results, hot water is recommended.
Is there too little detergent being used?		Measure detergent with a measuring cup; follow manufacturer's instructions. Increase amount of detergent for heavily soiled clothes.
Is there hard water?		Use a packaged non-precipitating water con- ditioner.
Is too little water for the quantity of garments being washed?		Make certain water level allows clothes to move freely.
Blue or Bluish Gray Stains		
Was fabric softener used correctly? (Be sure to dilute)	Rub dampened stain area vigorously with hand soap. Rinse, then wash. If many items are involved, dry cleaning is recommended. The dry cleaning fluid used in the process should lift temporary markings.	Carefully follow manufacturer's instructions. Never pour fabric softener directly onto cloth- ing.
Does detergent laundry aid or fabric softener contain a blue coloring? Failure of a blue coloring in detergent, laundry aid or fabric softener to dissolve or dispense could be the problem.	If caused by a detergent or granular laundry aid, add 1 cup of white vinegar to 1 quart of water. Use a plastic container. Soak item for 1 hour; rinse. If caused by fabric softener, rub stain with bar soap; wash.	Add product first then clothes and start washer.
Black Spots		
Deposits from a combination of oily soil; water hardness; fabric softener; low or non-phos- phate detergents which contain precipitating builders.		Condition washer with 2 cups Calgon. After laundering heavily soiled clothes, wipe the wash tub, the inside and outside of the agita- tor with a damp absorbent cloth.
Particles may collect under the agitator or on the outside of the inner wash tub and eventu- ally loosen and deposit on the clothes.	Rewash with hottest water safe for fabric and adequate amount of detergent.	In areas that have hard water or clay soil, use a conditioner.

#### Problem Solving Guide (Cont.)

Problem	Remedy	Prevention
Holes, Tears, Snags or Excessive Wear		
Improper use of chlorine bleach.	There is no solution once this type of damage has occurred.	Always measure bleach. Dilute measured bleach in at least one quart of water before adding to washer. Do not pour bleach directly onto clothes.
Too little water in washer or too large a load.		Load washer so items will move freely during agitation, and select correct water level for load.
Are pins or sharp objects left on garments or in pockets?		Remove all pins; check pockets of all gar- ments before you put them in the washer. Also, check wash tub for any objects.
Are snap, hooks, zippers, sharp buttons, buck- les closed?		Fasten hooks, snaps and buttons; zip zippers. Remove sharp objects and buckles. This pro- cedure is very important when you wash knits, which can snag easily. Place sheer garments in a mesh bag before placing in washer.
Is the damage from chemicals such as hair preparations (bleach, dye, home permanent solution) or battery acid, and some toilet bowl cleaners?		Immediately and thoroughly rinse towels and other articles which have come in contact with these chemicals before you put them in the washer. Avoid contaminating items of cloth- ing with such chemicals.
Is damage caused by treatment by manufac- turer? Collars and cuffs of permanent press items fray. (Because the permanent press process weakens the fibers). This problem is not caused by the washer.		This deterioration can be slowed by washing small permanent press loads with a <b>SUPER</b> water level. Do not wash heavy items, such as towels, with permanent press. When pos- sible remove collar stays.
Were there undetected holes or defects? Small, unnoticed holes, tears, or ripped seams may enlarge during washing. Manufacturing defects unnoticed at purchase may appear after washing.		Check garments carefully before loading washer. Mend all rips and tears.
Was <b>REGULAR</b> agitation speed used for delicate fabrics?		Refer to garment manufacturer's care instructions. If in doubt, use <b>GENTLE</b> agitation.
Are garments weakened by aging, sun or atmosphere?		This is an inevitable process and is not caused by the washer. You may slow down the pro- cess by use of <b>GENTLE</b> agitation.
Is there roughness or burrs on agitator due to damage incurred by heavy belt buckles, etc.?		Examine agitator for roughness or burrs, and smooth by filing, if necessary.



Check the following list to be sure a service call is really necessary.

#### If the water won't drain:

- Is the hose kinked or knotted?
- Is the drain outlet clogged?

#### If the washer does not fill:

- Is the electrical cord plugged in correctly?
- Has a fuse blown or is the circuit breaker tripped?
- Is the TIMER DIAL pulled out?
- Is the TIMER DIAL set properly (not in the off position)? Turn off, let stand for 30 minutes then restart. Motor thermal protector may have engaged.
- Are the hot and cold water faucets turned on?
- Are the hoses kinked or knotted?
- Are the hose filters clogged?

#### If water is leaking:

- Are the hose connections tight at the faucets?
- Is the end of the drain hose correctly inserted in and secured to the drain facility?

#### If the water temperature is incorrect:

- Is the WATER TEMP. SELECTION set correctly?
- Are the hoses connected to the correct faucets (hot to hot, cold to cold)?
- Are the hot and cold faucets turned on?
- Is the water heater set correctly?

#### If the washer does not spin:

- Is the lid closed?
- Is the electrical cord plugged in correctly?
- Has a fuse blown or is the circuit breaker tripped?

#### If the washer is noisy:

- Is the washer level and firm to the floor?
- Is the load unbalanced? (Excessive vibration can occur when a load becomes unbalanced.)

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#### IMPORTANT For Satisfaction Of Your Warranty — Follow These Steps In Order

If service or parts are ever necessary, contact the dealer from whom you purchased the appliance.

If your problem is not solved locally, please contact us by mail or telephone during normal business hours and we will take the necessary steps to assure that parts or service are available to you within the terms of our warranty.

#### Jenn-Air Customer Assistance

c/o Maytag Customer Service P.O. Box 2370 Cleveland, Tennessee 37320-2370 1-800-688-1100 (U.S. and Ontario) or (615) 472-3333



#### **AUTOMATIC WASHER** MMJENN-AIR GOLDEN PRODUCT WARRANTY

All Jenn-Air appliances carry a minimum warranty of first year full warranty parts and labor, plus a second year limited warranty for parts only. Warranties begin on the date of purchase. Product is warranted to customer\* for home use only.

JENN-AIR, will repair or replace, at its option, any clothes washer which evidences, within the warranty period, a defect in material or workmanship.

#### LIMITED WARRANTY Second Through Fifth Years

During the period beginning with the expiration of the two-year parts warranty and continuing through the fifth year after the date of original purchase by a consumer. JENN-AIR will:

Repair or replace any part of the outer washer cabinet that has failed due to complete rust-through due to defective material or workmanship.

Owner will pay for mileage and / or transportation if required for service and all labor costs.

#### LIMITED WARRANTY Second Through Tenth Years

During the period beginning with the expiration of the two year parts warranty and continuing through the tenth year after date of original purchase by a consumer, JENN-AIR, will:

Repair or replace any part of the transmission that has failed as a result of defective material or workmanship.

See p. 23 for illustration of parts covered by this limited warranty.

Owner will pay for mileage, and / or transportation, if required for service, and all labor costs.

#### LIMITED WARRANTY Second Through Twenty-Second Years

During the period beginning with the expiration of the two year parts warranty and continuing through the twenty-second year after date of original purchase by a consumer, JENN-AIR, will:

Repair or replace any inner and outer wash tub that has failed as a result of defective material or workmanship.

Owner will pay for mileage, and / or transportation, if required for service, and all labor costs.

#### TERMS APPLICABLE TO ALL WARRANTIES

#### Exclusions

JENN-AIR'S OBLIGATIONS UNDER THIS WARRANTY SHALL NOT EXTEND TO ANY MALFUNCTION OR OTHER PROBLEM CAUSED BY:

- 1. Unreasonable use, such as but not limited to:
  - (a) Improper setting of controls (see Use and Care Manual).
  - (b) Improper installation including failure to conform to local electrical codes.
  - (c) Improper voltage supply, loose electrical connections or blown house fuses.
- 2. Circumstances not attributable to a defect in material or workmanship.
- 3. Parts not covered by the limited warranty, during the limited warranty period.
- 4. Unauthorized repair, alteration, modification or adjustment.

#### To Secure Warranty Service

Contact your local dealer for referral to an authorized warranty servicer, or contact Jenn-Air Customer Assistance, c/o Maytag Customer Service, P.O. Box 2370, Cleveland, TN 37320-2370, 1-800-688-1100 (United States or Ontario) or 1-615-472-3333. To save time, your letter should include the complete model and serial number of the warranted appliance, the name and address of the dealer from whom you purchased the appliance, the date of purchase and details concerning your problem.

#### Limitation of Liability

IN NO EVENT SHALL JENN-AIR BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES SUSTAINED BY ANY PERSON AS A RESULT OF ANY BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY UNLESS HEREIN OTHERWISE PROVIDED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU.

#### **Additional Rights**

This Warranty gives you specific legal rights and you may also have other rights which may vary from state to state. No one is authorized to increase, alter or enlarge JENN-AIR'S responsibilities or obligations under these warranties.

\*As defined in regulations under the Magnuson-Moss Warranty Act.



3035 SHADELAND INDIANAPOLIS. IN 46226-0901

# AUTOMATIC WASHER

All Jenn-Air appliances carry a minimum warranty of first year full warranty parts and labor, plus a second year limited warranty for Warranties begin on the date of purchase. Product is warranted to customer\* for home use only.

MAYTAG CUSTOMER SERVICE, will repair or replace, at its option, any clothes washer which evidences, within the warranty per in material or workmanship.

#### LIMITED WARRANTY Second Through Fifth Years

During the period beginning with the expiration of the two-year parts warranty and continuing through the fifth year after the dat purchase by a consumer, MAYTAG CUSTOMER SERVICE will:

Repair or replace any part of the outer washer cabinet that has failed due to complete rust-through due to defective workmanship.

Owner will pay for mileage and / or transportation if required for service and all labor costs.

#### LIMITED WARRANTY Second Through Tenth Years

During the period beginning with the expiration of the two year parts warranty and continuing through the tenth year after date of origin by a consumer, MAYTAG CUSTOMER SERVICE, will:

Repair or replace any part of the transmission that has failed as a result of defective material or workmanship.

See p. 23 for illustration of parts covered by this limited warranty.

Owner will pay for mileage, and / or transportation, if required for service, and all labor costs.

#### LIMITED WARRANTY Second Through Twenty-Second Years

During the period beginning with the expiration of the two year parts warranty and continuing through the twenty-second year after dar purchase by a consumer, **MAYTAG CUSTOMER SERVICE**, will:

Repair or replace any inner wash tub that has failed as a result of defective material or workmanship.

Owner will pay for mileage, and / or transportation, if required for service, and all labor costs.

#### **TERMS APPLICABLE TO ALL WARRANTIES**

#### **Exclusions**

MAYTAG CUSTOMER SERVICE'S OBLIGATIONS UNDER THIS WARRANTY SHALL NOT EXTEND TO ANY MALFUNCTION ( PROBLEM CAUSED BY:

- 1. Unreasonable use, such as but not limited to:
  - (a) Improper setting of controls (see Use and Care Manual).
  - (b) Improper installation including failure to conform to local electrical codes.
  - (c) Improper voltage supply, loose electrical connections or blown house fuses.
- 2. Circumstances not attributable to a defect in material or workmanship.
- 3. Parts not covered by the limited warranty, during the limited warranty period.
- 4. Unauthorized repair, alteration, modification or adjustment.

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\*As defined in regulations under the Magnuson-Moss Warranty Act.

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